



### Important Notes:

- Diabetes Clinic provides care for children and adults up to the age of 21 yrs. with insulin dependent and non-insulin dependent diabetes.
  - Pediatric Diabetes Center accepts **all** insurances.
  - Commercial Insurance patients (PPO/HMO) codes that are required for initial consult are 99245, 81003, 82962, 83036, and 97802 x 4.
  - Commercial Insurance patients (PPO/HMO) codes that are required for follow up visit are 99215, 81003, 82962, 83036, and 97803 x 4.
  - Commercial insurance authorizations must be approved to Loma Linda University Children's Hospital Tax ID 46-3214504 POS: 11: Office. \*When procuring for private authorizations please fax to PCP and/or medical group for approvals.
  - Commercial Insurance patients (PPO/HMO) - If any of the required CPT codes are denied or not a covered benefit send a CRM to the clinic using Department: CHFMO PEDS DIABETES Topic: Other and Subtopic: Clinic Notification and Task CRM to ROUTE TO CHFMO DIABETES CRM NURSE POOL - 24HRS. Also approve referral with Modifications and document a referral note identifying which codes were not authorized.
  - Patients can use an Endocrinology SAR as long as it is an SCG02 SAR for this clinic.
  - When procuring for a CCS SAR please request SAR for Center Number 7.09.07B – Endocrine Center.
  - When procuring for a CCS SAR and you are faxing in the request you must select Loma Linda Children's Hospital NPI # 1366866345 on our fax coversheet. (CCS- LA requires their own fax cover sheet and cannot be used with Financial Services fax cover sheet.)
  - If CCS is closed still submit when noted. Usually it is a family that has not been seen or might have had a lapse in Medi-Cal coverage.
  - When a SAR is approved for an evaluation only please document this in the referral note.
  - Always check patients chart and CCS web for an active SAR (under media tab).
  - Pediatric Diabetes Center Clinic schedule and cancel their own appointments.
  - Always check the appointment notes, or provider tab to identify if it's an RN Class or RD class.
- These codes are only for private insurances and IEHP.



### CCS

**CCS New Patient/Initial Visit Code(s):**

SCG02 SAR

**CCS Established Patient/ Follow Up Code:**

SCG02 SAR

### HMO/PPO

**HMO/ PPO New Patient/Initial Visit Code(s):**

99241-99245 (Plus designated CPT codes)

**HMO/PPO Established Patient/Standard Follow Up Code(s):**

99211-99215 (Plus designated CPT codes)

Purpose:	Code Range:	Description:
<b>Consult</b>	<b>99245, 81003, 82962, 83036, 97802 x 4</b>	99245 - OFFICE CONSULTATION,LEVEL V
		83036 - GLYCOSYLATED HEMOGLOBIN TEST
		82962 - GLUCOSE BLOOD TEST
		81003 - URINALYSIS, AUTO, W/O SCOPE
		97802- PR MED NUTR THER, 1 <sup>ST</sup> , INDIV, EA 15 MIN
<b>Follow Up</b>	<b>99215, 81003, 82962, 83036, 97803 x 4</b>	99215 - OFFICE/OUTPT VISIT,EST,LEVL V
		83036 - GLYCOSYLATED HEMOGLOBIN TEST
		82962 - GLUCOSE BLOOD TEST
		81003 - URINALYSIS, AUTO, W/O SCOPE
		97803- PR MED NUTR THER, SUBSQ, INDIV, EA 15 MIN
<b>RN Class</b>	<b>G0109 x 6</b>	G0109- PR DIAB MANAGE TRN IND/GROUP
<b>RD Class</b>	<b>97804 x 6</b>	97804- GROUP (2 MORE INDIVIDUA(S), EACH 30 MINUTES



**\*Please select the correct department when logging a CRM: CHFMO PEDS DIABETES**

**Clinic Info:**

**Epic Name & ID:**

CHFMO PEDS DIABETES

ID #: 100503012

**Clinic Physicians:**

Eba Hathout, MD

John Mace, MD

Phuong Hoang, MD

Bach-Mai Vu, MD

Shrinkhala Srivastava, MD

**Clinic Nurses:**

Pat Tansey-Wright, RN - Nurse Clinician

Cathy Brum, RN - Nurse Clinician

Debbie Allen, RN - Nurse Clinician

Patience Garon, RN - Nurse Clinician

Anne Keough, RN- Nurse Clinician

Edith Hernandez, LVN

Erika Martinez, MA, Patient Navigator

Maria Narvarro, MA - Patient Navigator

Jennifer Macias, MA-Patient Navigator

Griselda Andrade, MA- Patient Navigator

*(Please do not call the line staff directly.)*

**Clinic Contact Info:**

Jennifer Macias - Patient Navigator

(909) 558-5138

Fax (909) 835-1855

**Hours of Operation**

Monday – Thursday, 8:00 AM – 4:30 PM

Friday, 8:00 AM – 2:00 PM

**Clinic Location**

11370 Anderson St.

Suite B-800

Loma Linda, CA 92354