



LOMA LINDA UNIVERSITY  
CHILDREN'S HOSPITAL

## Neonatal Intensive Care Transport Team



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**HEALING. HEALTHY. HAPPY.**  
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## NICU Transport Team

Having your newborn transferred due to health concerns or risks can be an overwhelming and frightening experience. The Neonatal Intensive Care Unit (NICU) Transport Team at Loma Linda University Children's Hospital is dedicated to caring for your child during this time.

### When Your Child is Transported

Upon the request of a referring facility, the NICU transport team is dispatched to transfer your infant to Children's Hospital. The team is a nurse-managed, specialized team consisting of a nurse manager, nurse assistant and respiratory therapist, when needed. Depending on several factors, your child may be transported by helicopter, fixed-wing aircraft or special ambulance. For your safety, parents are advised not to follow the ambulance or not to try arriving before the helicopter. Please drive carefully. Parking is provided in rear of the Children's Hospital on Campus Street. Emergency Department parking is reserved for patients currently being seen in the Emergency Department or for visitation after 9 p.m.

### Admitting Your Child to the NICU

As soon as your child enters the NICU, they will be taken to a room. You must stop at the front desk to complete admission paperwork. If your child has

been transported for a procedure or special surgery, please remember that upon release, your child may be transported back to the facility from which they came. The Children's Hospital NICU is a Tertiary Center for three large counties, so if your child is transported back to their original facility, it opens up a bed for another critically-ill child to receive a higher level of care, as your child did.

### Visiting Your Child

All visitors must check in at the front desk of the NICU. Only two visitors are allowed at the bedside at a time. One of these visitors must be a parent who has possession of the child's ID band, which will be issued to your child upon admission. Children under the age of 14 are not allowed to visit. Siblings under the age of 14 may arrange visitation by making an appointment with our Child Life Specialists, who can be reached at 909-558-8212 or ext. 88212.

### Visiting Hours

The NICU is open 24 hours for you to be with your baby. However, if you arrive 15 minutes before 7 a.m. or 7 p.m., we ask



that you wait at least 45 minutes until shift change is over before entering the room and also limit phone calls during this time to ensure your baby’s nurse can focus on giving a safe and accurate report to the new nurse coming in. In an effort to protect your baby, there will be limited visitation during flu season, as posted.

All visitors must disinfect with alcohol or wash their hands during their visit. Lockers are available for purses and other valuable items.

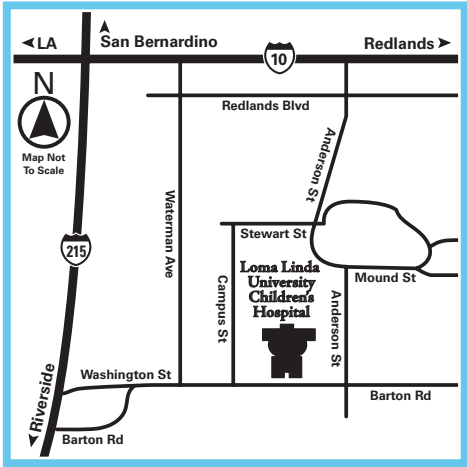
The waiting room and Garden of Hope are provided for your convenience. All children under the age of 14 should be accompanied by an adult when in these areas. Please observe the regulations posted in the waiting room, which help to provide and maintain a restful, relaxing environment.

General Information

- A chaplain is on duty at all times. An on-call list of ministers, priests and rabbis can be reached at 909-558-4367. Your child’s nurse can help you contact a minister of your choice.
- A chapel is located on the lobby level across from the gift shop. Open to patients and visitors 24 hours a day, the chapel provides a quiet place for mediation and prayer. Nondenominational

- Christian services are held in the chapel each Saturday and Sunday at 11 a.m.
- There are two cafeterias for your enjoyment. The Medical Center cafeteria is located on the lobby level of the main hospital. The Children’s Hospital cafeteria is located on the lobby level of Children’s Hospital. Vegetarian meals are served as part of our standard, well-balanced dietary service.
  - Smoking is prohibited in the hospital and on hospital grounds. Children’s Hospital is a smoke-free environment.
  - Sleeping at the bedside is not allowed in the NICU. It is recommended that you return to your home each day for a good night’s rest. If needed, the next panel of this brochure can assist you in finding accommodations in the surrounding area.

Medical Director – *Elba Fayard, MD*  
Nurse Manager – *Tristine Bates, MSN*  
NICU Transport Director –  
*Tabitha Solomon, MD*  
NICU Transport Coordinator –  
*Rene Santiago, RNC*  
**NICU Phone Number: 909-558-4403**



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Healthcare Facilities

- 1. LLU Behavioral Medicine Center
- 2. LLU Medical Center and Children's Hospital
- 3. LLU Surgical Hospital
- 4. LLU Medical Center East Campus

Markets

- 1. Clark's Nutrition
- 2. Costco/Gasoline
- 3. Loma Linda Market
- 4. Sam's Club/Gasoline
- 5. Stater Bros.
- 6. Walmart

Restaurants

- 7. A-Dong
- 8. Angelo's
- 9. Applebee's
- 10. BJ's Restaurant
- 11. Chapter Two California Kitchen
- 12. Chili's
- 13. Claim Jumper

Councilors Student Pavilion Café

- 14. Cuca's
- 15. East Coast Bagels
- 16. El Torito
- 17. Happy Family Vegetarian
- 18. IHOP
- 19. Jose's
- 20. King Buffet
- 21. Loma Linda University Health 101 Cafe
- 22. LLU Medical Center Cafeteria
- 23. LLU Medical Center East Campus Cafe
- 24. LLU Surgical Hospital Cafeteria
- 25. Maki Yaki
- 26. Maria's Cafe
- 27. Mimi's Cafe
- 28. Mr. Kebab
- 29. Napol Restaurant
- 30. New Delhi Palace - Cuisine of India
- 31. Olive Garden
- 32. Patio Pantry
- 33. Sizzler
- 34. Sorrentino's

TGI Friday's

- 37. Thai House
- 38. Vegan Fresh
- 39. TGI Friday's
- 40. Baja Fresh
- 41. Baker's
- 42. Boba Tea House
- 43. Carl's Jr./Green Burrito
- 44. Cha Cha's Tacos
- 45. Chinatown
- 46. Chipotle
- 47. Del Taco
- 48. Domino's Pizza
- 49. Farmer Boys
- 50. Firehouse Subs
- 51. In-n-Out Burger
- 52. Jack in the Box
- 53. KFC
- 54. Major Brain Freeze
- 55. McDonald's
- 56. Panda Express
- 57. Panera

Fast Food & Beverages

Other

- 58. Papa John's Pizza
- 59. Pizza Hut
- 60. Popeye's Chicken
- 61. Red Chili
- 62. Red Wasabi
- 63. Starbucks
- 64. Stoll Coffee & Tea
- 65. Subway
- 66. Waba Grill
- 67. Wendy's
- Bank of America
- Centennial Complex
- Chase Bank
- Citibank
- LLU Drayson Center
- Gasoline
- Pharmacy